

## Case Submission Questions

**Q** What kind of files do you accept?

**A** We can accept STL files from any digital scanner. For the images and X-RAY, we accept JPEG, PNG, GIF, BMP

**Q** How do I upload STL files to the SunClear portal?

**A** Please refer to [SunClear DOCTOR scan upload guide.pdf](#) for step-by-step directions

## Material Questions

**Q** Do you use MHRA approved materials?

**A** Absolutely - all our material are MHRA approved

**Q** What is the material of choice to place attachments?

**A** Filtek by 3M

**Q** Is it necessary to submit a panoramic x-ray of the patient with the case?

**A** An x-ray is important so technicians can use it as a guide to locate existing fix restorations, any cyst, root canal, root fractures, mixed dentition or any periodontal pockets.

**Q** What type of X-RAY do I need to submit with a case?

**A** Panoramic X-RAY, we need to have a clear view of surroundings of each arch to create a treatment plan. Bitewing X-RAYs are also acceptable

**Q** Do you accept digital impressions for SunClear cases?

**A** YES, we accept digital impressions from any intraoral/desktop scanner that produces STL files.

## Shipping Questions

**Q** How long will it take for my aligners to arrive?

**A** Delivery times can vary. We send cases back via courier / royal mail as standard. Most cases arrive the following day from dispatch.

## Refinement Questions

**Q** What refinement is included in my package?

**A** See chart on back.

**Q** Can I submit a refinement with existing attachments from previous treatment?

**A** Is suggested to take out all existing attachments before submitting a refinement. Refinement may need attachments to be place at different position due to specific goal of refinement.

**Q** Is it possible to change tiers before approval of the case?

**A** Yes, before approval of the case you can change tiers if needed. Once the case is approve you will not be able to change tiers.

## Case Selection Questions

**Q** Can SunClear be worn for an adult patient who wore braces as child that were removed early without finishing treatment?

**A** Yes, a patient can be treated with Sunclear aligners as a post ortho treatment.

**Q** Can I close a diastema larger than 6mm?

**A** No, aligners are made to treat mild to moderate cases of malocclusions, crowded teeth, over/under bites and gaps less that 6mm. If you have any clinical question we have professionals who can give you more detailed answers.

**Q** Can I treat crowding 6mm or more?

**A** Yes, IPR or sequential distalization will be required. this is recommended for doctors that are familiar with preforming treatments with clear aligners

**Q** Can aligners treat a malocclusion class III?

**A** Just like traditional braces class III malocclusion are surgical cases. Case need to be evaluated prior treatment to see if patient is a candidate for clear aligners.

**Q** Can crowns and veneers be move with aligners?

**A** Yes they can, but always include in the treatment plane if patient has existing or future crows, veneers, bridges or implants.

**Q** Can move a bridge with aligner treatment?

**A** The aligners will not move the bridge and no serious movements on the antagonist. We will make aligner treatment to contour the existing permanent bridge. We can not make an aligner treatment with a temporary bridge.

**Q** If I need to place an implant, can I made the aligner treatment and after place implant?

**A** Yes, a pontic will be placed. This is only possible when a patient has already extracted the tooth prior aligner treatment. If you wish to extract tooth after treatment, we will extract the tooth in the design, place a pontic and the space will not close allowing implant placement. TOOTH SIZE CAN NOT BE CHANGED DURING TREATMENT.

## Treatment Questions

**Q** How long will it take to receive my aligner case?

**A** Once you impressions are received it will take 2-3 business days for a treatment plan to be created. Then once the treatment plan is approved your SunClear case should be ready to ship in approximately 10 business days.

**Q** How long will the patient have to wear each aligner?

**A** That depends on Doctor experience, but the average is two weeks per each pair of aligners

**Q** Can aligners cause recession?

**A** No, SunClear Aligners are not likely to cause recession.

**Q** Will the patients will feel the same TMJ pain as a traditional braces?

**A** TMJ symptoms are greater with traditional braces. But yes, patient may experience some discomfort.

**Q** What are the attachments for?

**A** Each attachment has a specific movement. For specific details refer to the Attachment Guide

**Q** Can attachments be place in the lingual?

**A** Yes, by special request. Also will depend of type of movement. Some attachments may be incompatible with this request

**Q** When should the patient start to wear their retainer?

**A** Patient should start wearing a retainer immediately after treatment is completed on the arch

**Q** How many hours a day should a patient wear a retainer?

**A** We recommend wearing the retainer continuously for 2-4 weeks at first, then the patient can switch to wearing it for round 8 hours a night

# SunClear Aligners®

FDA Cleared

Treatment	Price	Number of Aligners	Refinement Charges	Cancellation Fee	Retainer	Replacement Remake	Items Required per case	Items Required per Refinement Replacement Aligners
<b>SunClear Express</b>	<del>£499</del>	Up to 20 single aligners  £15 per single aligner Above 20	£65 setup plus £15 per single aligner  *NO REFINEMENT INCLUDED in this plan*	Before treatment plan approval £99  After treatment plan approval £199	One set of retainers included with treatment plan  *Additional set of retainer £60	£15 per single aligner	<ul style="list-style-type: none"> <li>Complete online prescription</li> <li>Online photos</li> <li>Upper and lower impressions or intra-oral scans</li> <li>X-rays</li> </ul>	<ul style="list-style-type: none"> <li>Complete online prescription</li> <li>Photos</li> <li>New upper and lower impressions or intra-oral scans</li> <li>X-rays</li> </ul>
<b>SunClear Moderate</b>	<del>£999</del>	Up to 40 single aligners  £15 per single aligner Above 40	First refinement included in the treatment plan for 2 years after the shipment date of initial treatment .  If a 2nd refinement is submitted before the treatment expiration date a fee of £65 setup plus £15 per single aligner will apply	Before treatment plan approval £99  After treatment plan approval £199	One set of retainers included with treatment plan  *Additional set of retainer £60	£15 per single aligner	<ul style="list-style-type: none"> <li>Complete online prescription</li> <li>Online photos</li> <li>Upper and lower impressions or intra-oral scans</li> <li>X-rays</li> </ul>	<ul style="list-style-type: none"> <li>Complete online prescription</li> <li>Photos</li> <li>New upper and lower impressions or intra-oral scans</li> <li>X-rays</li> </ul>
<b>SunClear Comprehensive</b>	<del>£1,399</del>	All aligners included in treatment price	2 reasonable refinements included in the treatment price for 3 years after the shipment date of initial treatment.  If a 3rd refinement is submitted before the treatment expiration date a fee of £65 setup plus £15 per single aligner will apply	Before treatment plan approval £99  After treatment plan approval £199	One set of retainers included with treatment plan  *Additional set of retainer £60	£15 per single aligner	<ul style="list-style-type: none"> <li>Complete online prescription</li> <li>Online photos</li> <li>Upper and lower impressions or intra-oral scans</li> <li>X-rays</li> </ul>	<ul style="list-style-type: none"> <li>Complete online prescription</li> <li>Photos</li> <li>New upper and lower impressions or intra-oral scans</li> <li>X-rays</li> </ul>